



**TENCON HEALTH PLAN  
CUSTOMER SERVICE  
P.O. Box 1511  
Flint, MI 48501  
(888) 327-0671**

**PLAN  
B**

[www.mclarenhealthadvantage.org](http://www.mclarenhealthadvantage.org)

**Frequently Asked Questions and Answers**

**What is Tencon Health Plan (THP) Plan B?**

- A community sponsored program that helps uninsured people get health care services
- Uninsured residents of Crawford, Kalkaska, Lake, Manistee, Mason, Mecosta, Missaukee, Newaygo, Oceana, and Wexford Counties with low-income who cannot get Medicare or other programs are eligible for THP Plan B
- Services must be provided by a THP member’s assigned doctor
- If funds run short, some care will be limited
- THP is **NOT** insurance

**How Does the Program Work?**

- Members receive an ID card from THP
- Members must get all care at their THP assigned doctor’s office
- Other care must be ordered by their THP doctor
- Prescriptions must be written for medications from the THP approved medication list
- If a member goes to a non-participating doctor they may get a bill
- Some medications and medical services may need prior authorization

**Other Important Information**

Call your THP assigned doctor for medical advice or appointments

If you have any other questions, please call Customer Service at (888) 327-0671

More information is available in your Member Guidebook

**What services are covered by THP Plan B?**

**Summary ONLY – not a complete list**

Coverage	Co-pay	Card Used
Office Visits	\$5	THP
Specialist Services	\$5	THP
Outpatient Lab Tests	\$0	THP
Outpatient X-rays	\$0	THP
Prescription Medications (on approved list)	\$5-generic \$10-brand	THP
Urgent Care	\$5	THP

**What is NOT covered?**

**Summary ONLY – not a complete list**

Inpatient Hospitalization
Emergency Room and Ambulance
Outpatient Hospital Costs
Birth Control (available through other programs)
Chiropractic Care
Physical Therapy
Durable Medical Equipment
Prosthetics and Orthotics
Oxygen
Cosmetic Surgery
Home Health and Hospice Services
Vision Screening, Glasses, and Contact Lenses
Mammograms
Mental Health and Substance Abuse Services
Dialysis
Injectable Medications
Medications not on the NHP list of Covered Medications
Dental Care
Travel Shots