

DISTRICT HEALTH DEPARTMENT #10 PHONE NUMBERS SPOOFED

January 23, 2020– District Health Department #10 (DHD#10) has learned that scammers have been making phone calls using DHD#10 phone numbers. The scammers claim to be with DHD#10 or a Medicare representative, and are asking for confidential, personal information. These calls are coming from scammers, not District Health Department #10

The scammers are using a technique called caller ID spoofing. They falsify information transmitted to your caller ID to hide their identity. They tend to use a local number or a number from a trusted business, to increase the likelihood that you'll answer the phone. Residents in both Manistee County, Lake County, and Wexford have reported getting these calls.

Because DHD#10 does sometimes contact clients and request personal information, we suggest you hang up immediately, look up the DHD#10 number in your area, and contact us directly to see if we did, in fact, place a call to you for any reason. Do not call back the number from your Caller ID.

Other tips to avoid becoming a victim of spoofing:

- Don't answer calls from unknown numbers.
- If you answer the phone and you are asked to hit a button to stop getting the calls, hang up.
- Do not respond to any questions, especially those that can be answered with "yes" or "no."
- If you get a call from someone who says they represent a company or government agency, and you are suspicious, hang up and call the number in the phone book, or on the company's or agency's website.
- Use caution if you are pressured for information immediately.

About DHD #10

District Health Department #10 (DHD #10) is Michigan's largest geographical health department, mandated to promote and protect the public from unsafe and hazardous conditions and provide methods of promoting good health and disease prevention. Some of the vital programs provided by DHD #10 include Immunizations, Infectious Disease Control, STI Testing and Counseling, WIC, Maternal Infant Health Program, Healthy Families Northern Michigan, Children's Special Health Services, Hearing and Vision Screening, Family Planning, Cancer Screening, Worksite Wellness, Smoking Cessation, Substance Use Prevention, Chronic Disease Prevention, and Environmental Health Services. DHD #10 serves Crawford, Kalkaska, Lake, Manistee, Mason, Mecosta, Missaukee, Newaygo, Oceana, and Wexford counties. For more information, visit www.dhd10.org.

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COUNTIES SERVED:

Crawford
Kalkaska
Lake
Manistee
Mason
Mecosta
Missaukee
Newaygo
Oceana
Wexford



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