

## DISTRICT HEALTH DEPARTMENT #10 BEGINNING TO REOPEN SERVICES - SOME BY APPOINTMENT ONLY

June 23, 2020 – After being closed due to COVID-19, District Health Department #10 (DHD#10) is now beginning to offer several programming services; however, our offices still remain closed to the general public, per guidance through Governor Whitmer’s [MI Safe Start Plan](#) and executive orders.

Entryways to DHD#10 buildings will remain locked and visiting clients must call to enter. All individuals entering the building will be screened for COVID-19 symptoms and asked to wear a mask. If a client does not have a mask, DHD#10 will provide one for them. No client will be denied service for their inability to wear a mask.

Below is a list of DHD#10 services and how they are currently being offered:

### 1. Family Health:

- Women, Infants and Children (WIC):  
**Call your local [WIC office](#) to schedule a phone appointment**
  - DHD#10 continues to offer phone appointments to clients through June 30<sup>th</sup>.
  - Breast feeding peer counselors continue to be available to provide support over the phone to those in need.
- Home Visiting Programs:  
**Your local Case Manager will call to schedule an appointment**
  - Healthy Families, Children’s Special Health Care Service (CSHCS), and Maternal Infant Health Program (MIHP) and Healthy Families America (HFA) are beginning to integrate in-person appointments in an outside setting, utilizing masks and social distancing practices.
    - Telehealth visits continue to be an option for clients.
  - Hearing and Vision services are beginning to reach out to schools for the upcoming school year.
- Immunizations:  
**Call 888-217-3904 to schedule an appointment**
  - 45-minute in-person appointments are being scheduled at this time with prioritization given to babies less than 24 months and children Kindergarten through 7<sup>th</sup> grade.
    - Vaccines for other age groups, including adults, can be scheduled with central scheduling as time permits.
- Family Planning, STD and Breast & Cervical Cancer Screening Clinics:  
**Call 888-217-3904 to schedule an appointment**
  - Medications & birth control will be mailed whenever possible.
    - Select Family Planning services will be delivered curbside **as staffing allows**, such as: certain birth-control methods, Pregnancy tests, Plan B, and confidential birth-control pill dispensing.



#### MEDIA CONTACT

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#### COUNTIES SERVED:

Crawford  
Kalkaska  
Lake  
Manistee  
Mason  
Mecosta  
Missaukee  
Newaygo  
Oceana  
Wexford



[www.dhd10.org](http://www.dhd10.org)



[www.facebook.com/DHD10](https://www.facebook.com/DHD10)

- Medical clinics are currently scheduling one-hour in-person initial and annual visits.
  - Paperwork can be done in the car or mailed in ahead of time.
- The condom bowl at each DHD#10 location will be placed outside the doors during regular business hours.

## 2. Community Health

Call 888-217-3904 for more information on the below services

- All client-based Community Health services are being provided over the phone and/or through video conferencing.
  - Community Connections continues to provide phone-based basic needs navigation with the addition of limited 'drop off' services as needed.
  - Tobacco Treatment Services (TTS) continue providing Telehealth counseling.
  - Cancer Control Navigation Program (including Breast & Cervical Cancer prevention) staff continue to call and enroll new clients and provide support to current clients.
  - Diabetes Prevention Program staff are now enrolling individuals who are at risk for developing diabetes or diagnosed with prediabetes for a virtual programming opportunity. To learn more, visit: [www.livewell4health.org/diabetes-prevention](http://www.livewell4health.org/diabetes-prevention)
  - The Adolescent Health Center is continuing to provide phone/video conferencing behavioral health services for students in Brethren, Cadillac, Chippewa Hills, Grayling, Hart, Lake City, Mesick, Manton, and Shelby schools.

## 3. Environmental Health

Call your local [DHD#10 office](#) or email [info@dhd10.org](mailto:info@dhd10.org)

- Environmental Health services will continue offering scheduled services to the public such as:
  - Septic permits, well permits, recording environmental concern complaints, conducting mortgage evaluations and point-of-sale evaluations, providing drinking water sampling and groundwater contamination sampling.
    - Permits and applications can be dropped off at the DHD#10 office in your county. Please ring the bell for service.
    - For drinking water samples, please refer to our [website](#) for details on sending in or dropping off water samples.
- Environmental Health services will also continue offering select services to businesses and contractors such as:
  - Soil evaluations, septage truck approvals, final inspections of septic and well installations, day care inspections, suspected foodborne illness outbreak investigations, food service complaints, plan reviews, pre-opening inspections of food operations, routine and follow-up inspections and consultation with food service operators.