



DISTRICT HEALTH DEPARTMENT #10 PROVIDES CLARIFICATION ON HOW TO FILE COMPLAINTS RELATING TO COVID-19

August 21, 2020 – District Health Department #10 (DHD#10) has recently seen an increase in inquiries on how to file health and safety complaints during COVID-19 and would like to provide clarification on how residents may initiate the process.

It is important that with each complaint, details such as location, date, type of violation, risks, any evidence that the violation occurred, contact information of the violator and individual contact information for follow-up be provided.

- For complaints about **businesses not masking**, contact MIOSHA at 855-723-3219 or visit the [‘How to file a Complaint with MIOSHA’](#) webpage.
- For complaints about **groceries, farmer's markets, or big box stores with food**, contact the Department of Agriculture at 800-292-3939 or email MDA-Complaints@Michigan.gov.
- For complaints about **restaurants**, contact the local health department. If a local health department is unknown, visit the [Michigan Association for Public Health Directory](#) webpage.
- For complaints about **licensed facilities such as nursing homes, cosmetologists**, et. visit LARA’s [‘Professional Licensing Complaints’](#) webpage or email BPL-Complaints@michigan.gov.
- For **miscellaneous complaints**, contact local law enforcement or Michigan State Police.
- For **major violations of emergency orders or if local law enforcement won't respond**, email Attorney General Nessel at AG-COVID19@michigan.gov or visit the State of Michigan’s [‘Consumer Complaint/Inquiry Form’](#) webpage.

For additional information on where to direct specific concerns and to whom, visit the [Reporting Forms](#) page of the Michigan.gov website.

If an individual needs help finding a complaint form, contact the MDHHS COVID-19 Hotline at 1-888-535-6136, open Monday through Friday 8:00am to 5:00pm. The hotline is also able to help fill out some complain forms and connect to a translator, if needed.

For more information about COVID-19, go to: www.dhd10.org/coronavirus, www.michigan.gov/coronavirus, or www.cdc.com/coronavirus

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