



DISTRICT HEALTH DEPARTMENT #10

COVID-19

FAQs

Questions we receive most
often from the public



1

How do I report a COVID-19 complaint?

There are several ways to report a COVID-19 complaint, depending on the type of complaint and the establishment where the complaint occurred. [Click here](#) for details.



2

Why doesn't DHD#10 publicize all COVID-19 exposure sites?

We have received many questions as to why DHD#10 publicizes some COVID-19 exposure sites, but not all. Due to the rise in confirmed cases, the number of close contacts, and the associated low-risk exposure sites, we will no longer be publishing low-risk exposure sites, which are locations where a positive case was present but did not have close contact with others.

DHD#10 will only post exposure sites for high-risk exposures where individuals potentially had close contact to positive cases and we are unable to identify or notify them through contact tracing. It is important for everyone to understand that you are always at risk for exposure to COVID-19 when you are out in public.



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What is a high risk exposure? A low risk exposure?

HIGH-RISK EXPOSURE – A person infected with COVID-19 had close contact with others that the health department is unable to identify or notify via contact tracing.

LOW-RISK EXPOSURE – A person infected with COVID-19 was in a public place but did not have close contact with others.



What is a close contact?

The CDC defines a close contact as someone who was within 6 feet of an infected person for a cumulative total of 15 minutes or more over a 24-hour period* starting from 2 days before illness onset (or, for asymptomatic patients, 2 days prior to test specimen collection) until the time the patient is isolated.

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What is considered a school outbreak and where can I find this information?

A COVID-19 school outbreak is defined as two or more laboratory-confirmed cases among students or staff of the same school building with onset of symptoms within a 14-day period. These cases are found to be linked to the same setting, during the same time period (e.g., same classroom, school event, school-based extracurricular activity, school transportation), but do not share a household, and were not identified as close contacts in any other setting other than school. You can find information about COVID-19 outbreaks associated with educational institutions, as reported by local health departments each week to the Michigan Department of Health and Human Services [here](#).

