

DHD#10 LAUNCHES COVID HOTLINE AND EMAIL ADDRESS

December 2, 2020 – District Health Department #10 (DHD#10) announces a new COVID-19 hotline and email address for people to call or email their COVID-related questions.

The COVID hotline number is **231-305-8675** and email address is covid@dhd10.org.

The hotline and email will be monitored Monday through Friday during regular business hours and inquiries returned as quickly as possible. The hotline is not staffed after business hours, on weekends, or holidays.

When calling the COVID hotline, callers will be directed to our hotline voicemail and asked to leave their name, phone number, and a brief message. Our hotline staff will do their best to return calls the same day, however, due to the large volume of calls, it may take one business day to respond. Staff will make two attempts to return voicemails left on the hotline at two different times of the day and will leave a general message for a call back if there is no answer. So that callers are aware, when our staff return calls, the phone number will be different from the hotline number.

Individuals are also free to email their COVID-specific questions to our email as well.

Answers to many of your questions may already be available on our website at: www.dhd10.org/coronavirus.

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