



Disability Inclusion Data Brief

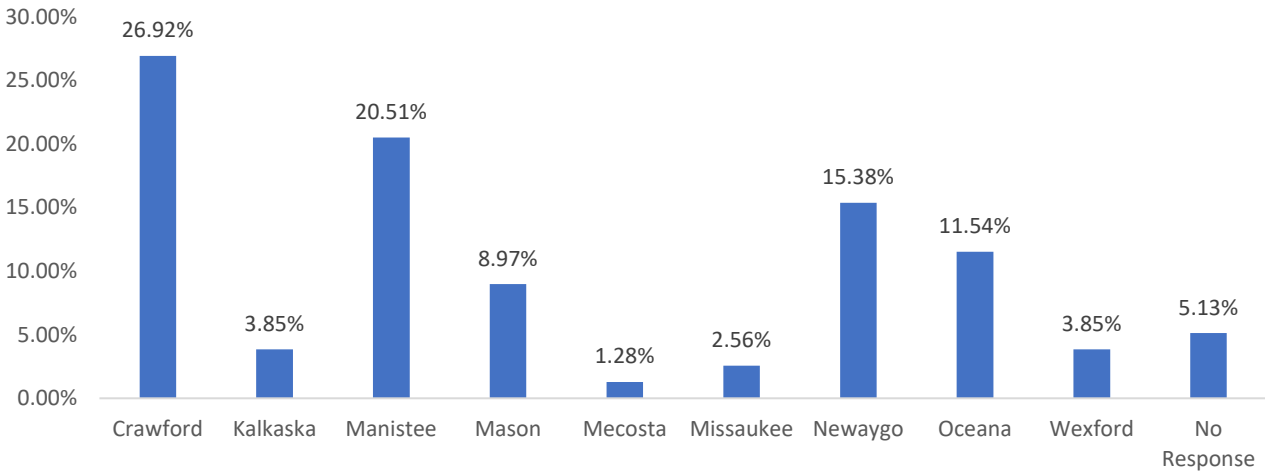
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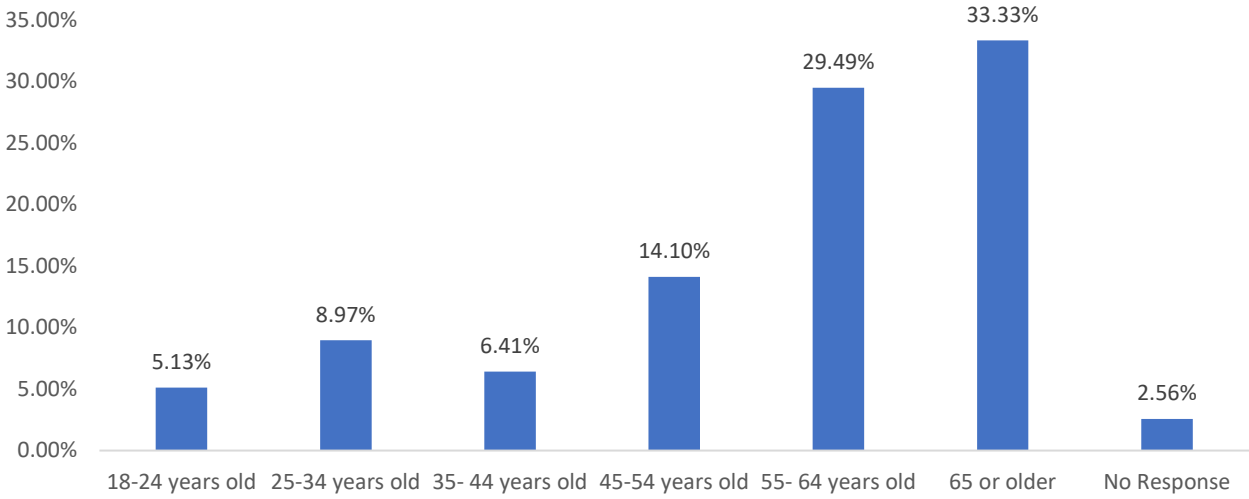
Data Collection: May- July 2023

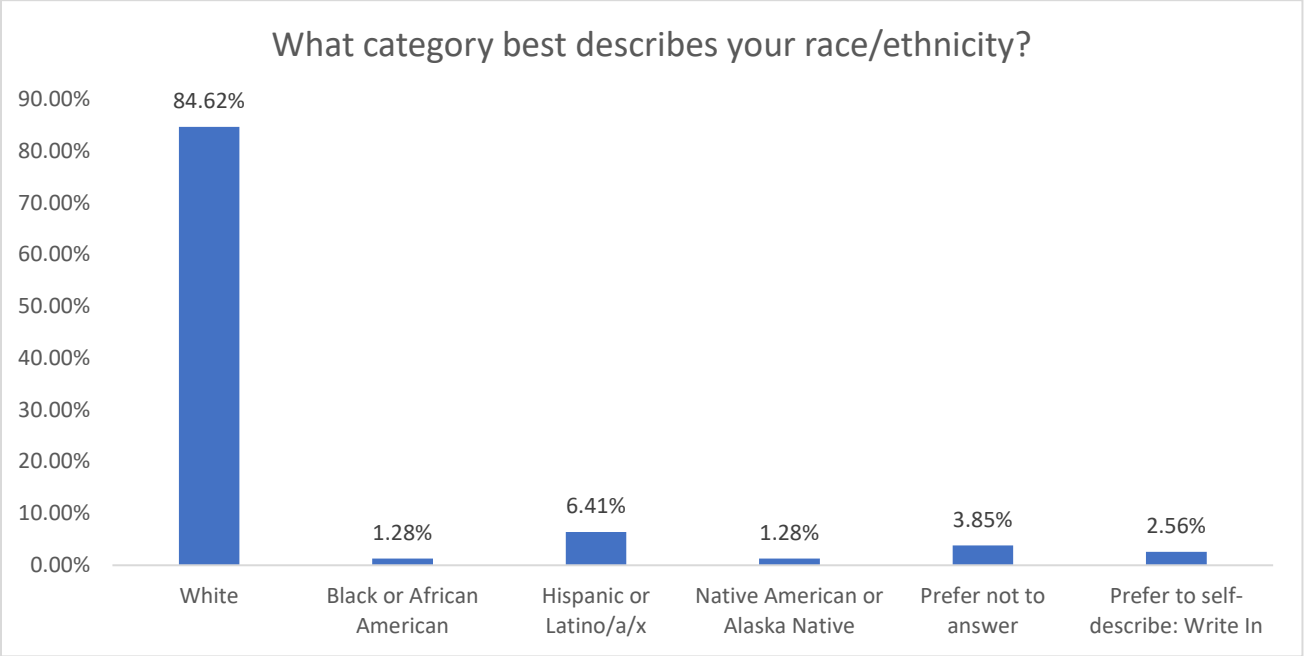
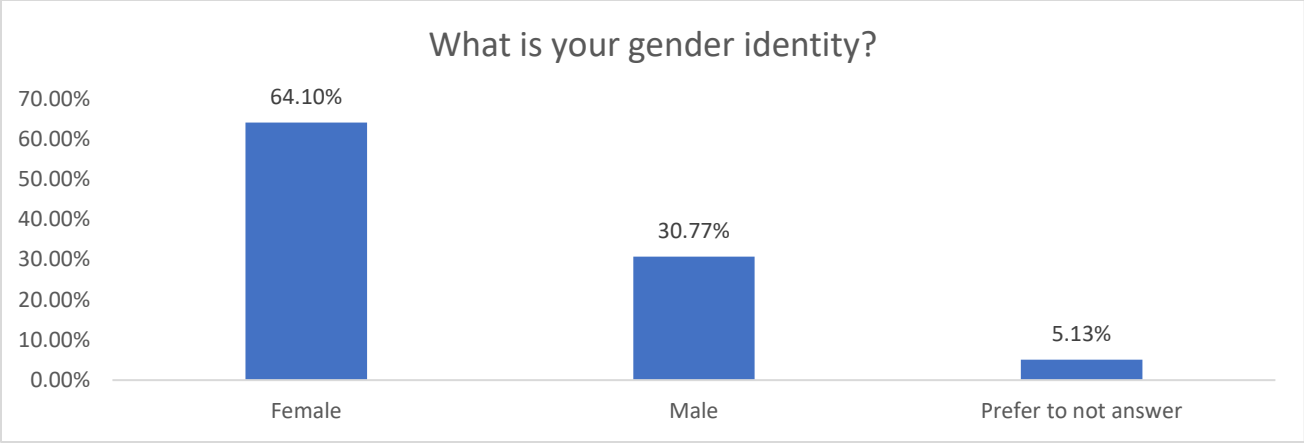
Report date: 07/19/2023

What county do you live in?

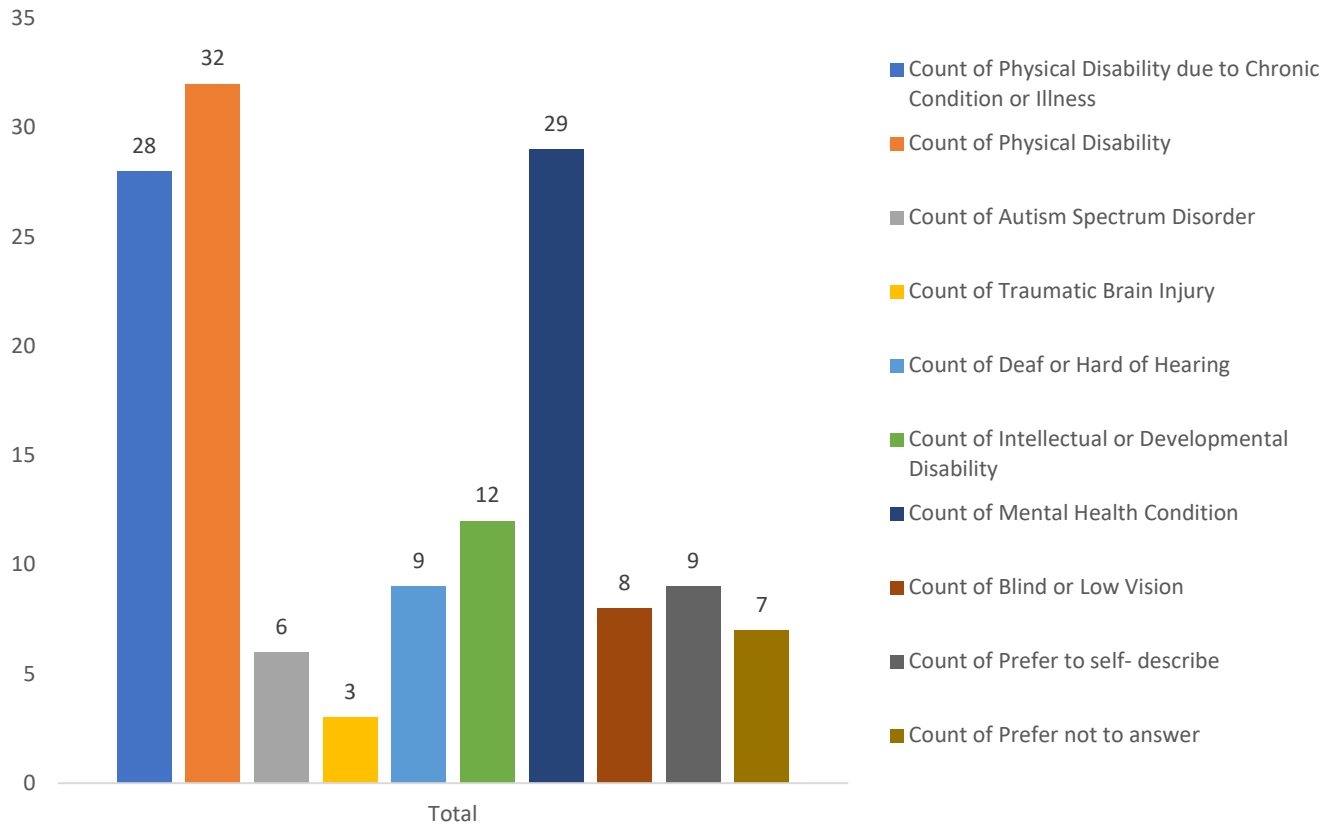


What age range do you fall into?

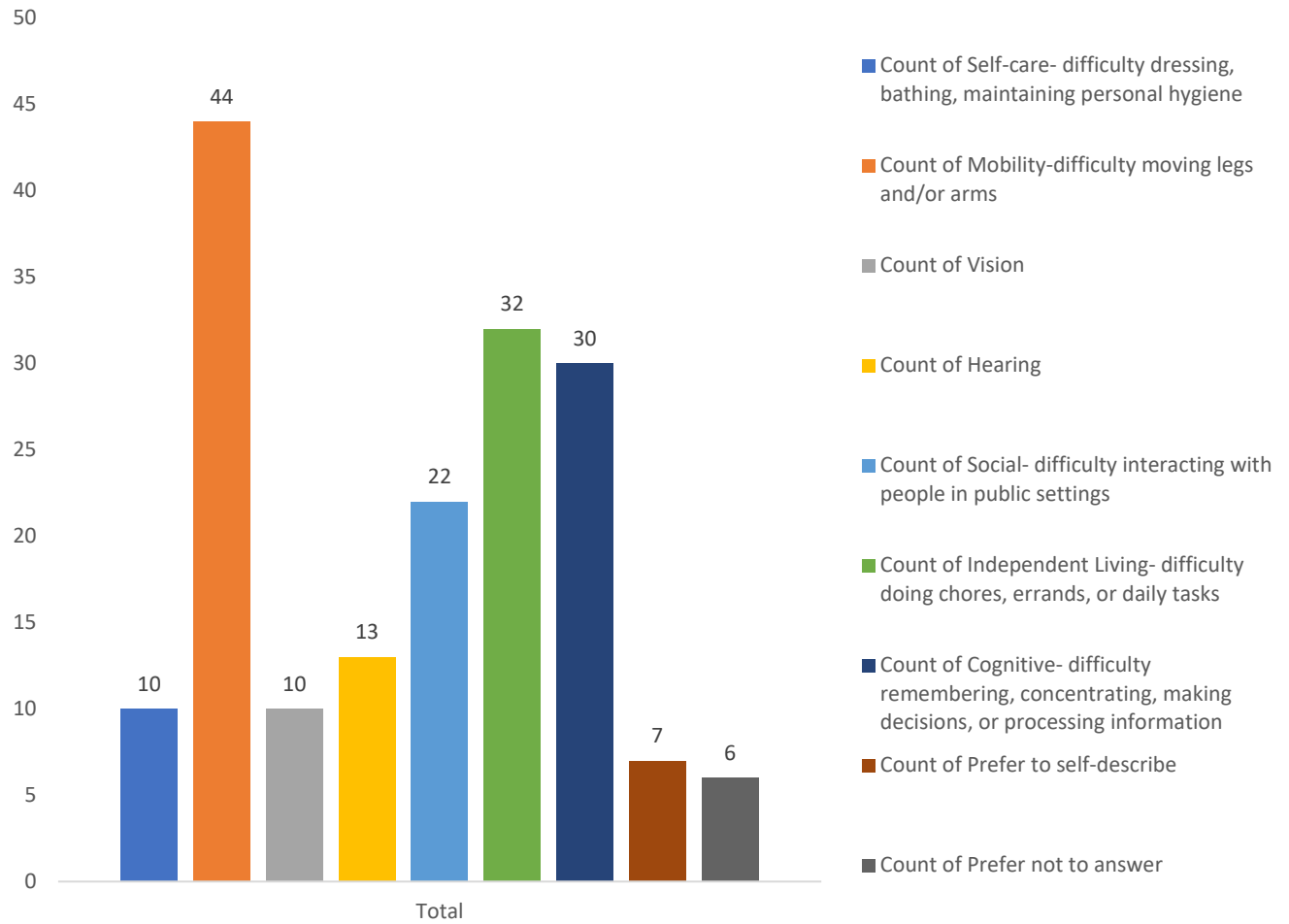




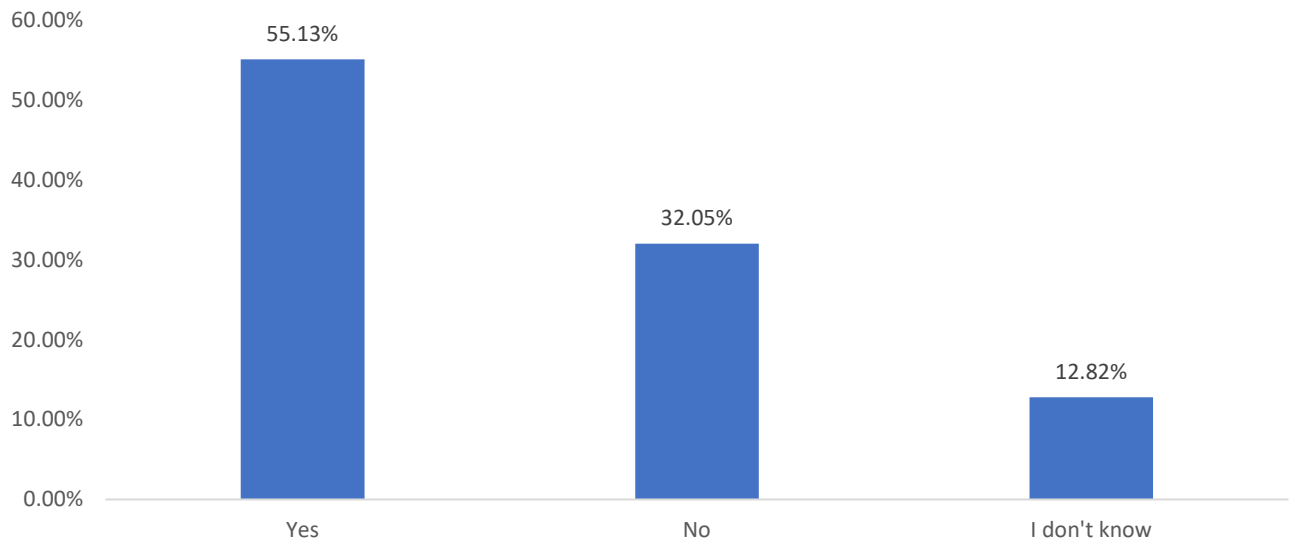
If you have a disability, how would you describe your disability? Please select as many as apply to you.



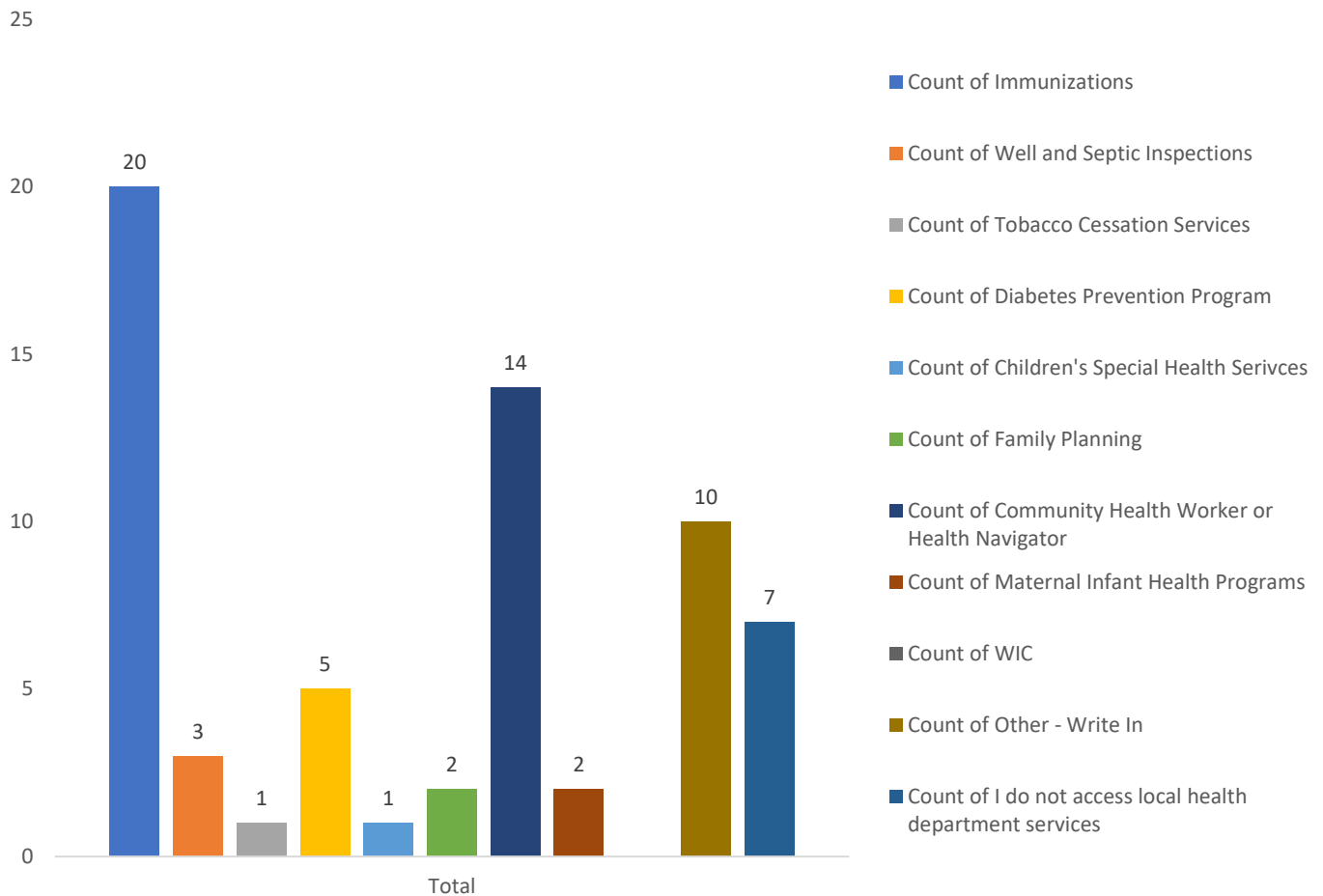
If you have a disability, How does your disability impact your daily life?



Do you currently or previously access services or resources provided by your local health department?



Which of the services at your local health department do you access?



Other Write-in:

I am being helped with applying for disability. Support to make calls and contact dentist, help finding someone for tax preparation. I have not worked for 3 years, have no monthly income she just tries to support me in anything I need or things I cannot do on my own as far as contacting calling people or places.

WIC services in the past. Dental services above health department

no group therapy

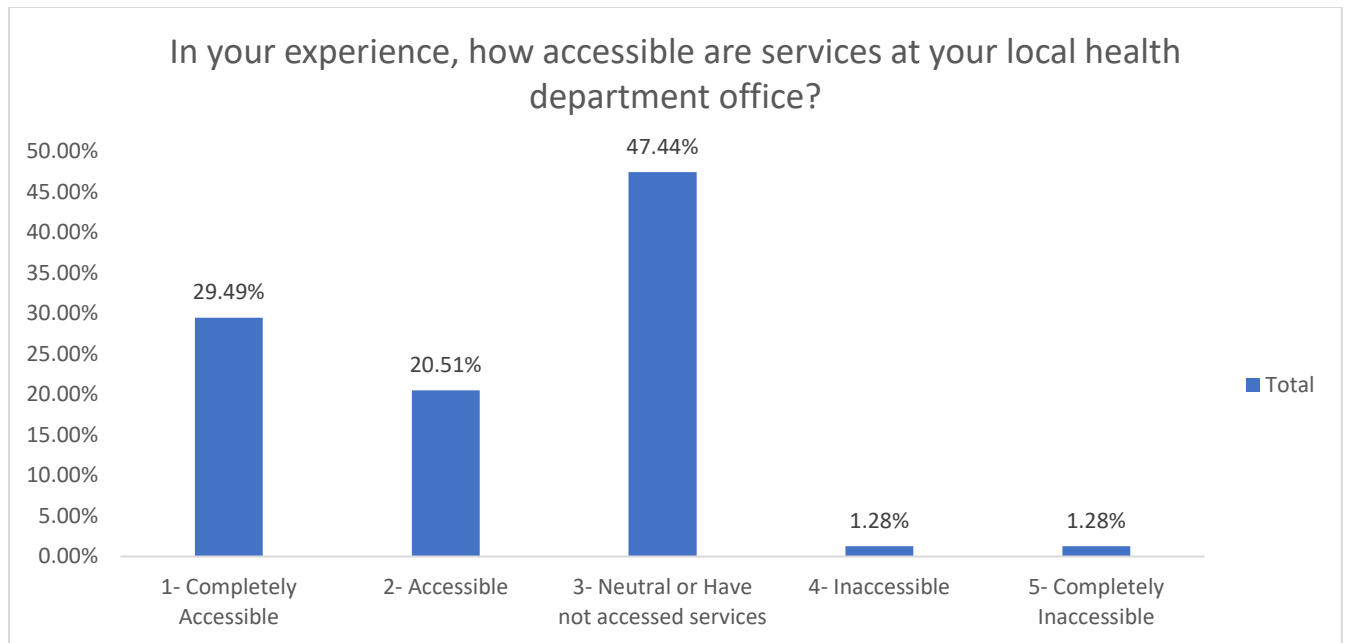
covid booster

getting help with my house

food stamps, Medicaid insurance

Centra wellness and Manistee friendship society

Food stamps



Please explain in more detail on any accessibility concerns. (For example: facilities physically accessible, website accessible for screen readers, alternate formats for documents, etc)

- I'm not sure if this facility however, I have come across places where there are step ups or downs that aren't of color so I can differentiate the height levels. Many times I've tripped. I twisted my ankle badly and actually went down at an airport, other places same grey color as level for a step up or down is scary.
- I typically have not accessed services due to lack of accessible medical equipment (struggle to use standard exam table, scales, etc. In addition standard medical medical documents use check the box formats, which the options don't always apply to me. This generally doesn't prevent from seeking services, but it's frustrating when options don't offer room for explanation or room fro grey area. Disability is a broad spectrum. It's not a cookie cutter approach. I would also say limited transportation options in the area are a huge barrier from getting services.
- The information is sometimes difficult to find.
- Only personal transportation
- Disability network could use more hours for those in need, that can't drive or have transportation.
- Big Rapids facilities are completely accessible
- Website accessible
- I think that they should put up more fliers and also visit local schools and libraries.
- Alot of places don't have ramps and have stairs for me to climb and I can't climb
- I do not have any kind of device other than small phone and very little technology knowledge. She has helped me access SS website, fax machine, medical records. Many types of things I can't afford to do, or have the ability or gumption to do. I get the support to accomplish things I have put of doing in some cases for years.
- I've only used website
- Wait time in office are way too long for my disability

- I have no complains
- I have only accessed the Newaygo County Mental Health services.
- I have no problems accessing services
- Transportation
- The community health worker helped me and when got a Spanish speaking person. when I call she answers
- As a result of two heart surgeries combined with foot drop and bad knees it is difficult to walk long distances. I have been able to park close enough to obtain services when necessary,
- No accessibility issues, but I am not familiar with services that may be beneficial to me.
- physical facilities accessible
- do not even know what services are available to me or how to find out.
- Spotty internet connection and outdated devices
- I am happy that there is an elevator available.
- I can't navigate the website. Websites confuse me.
- I have not been to the local health department office.
- Facilities physically accessible
- Lack of transportation
- bad back bad knees
- Don't know any of it
- Certainly would like to see more hours available with regards to public transportation out of county

Themes:

Reduce fall risks and make sure all buildings have physical accommodations

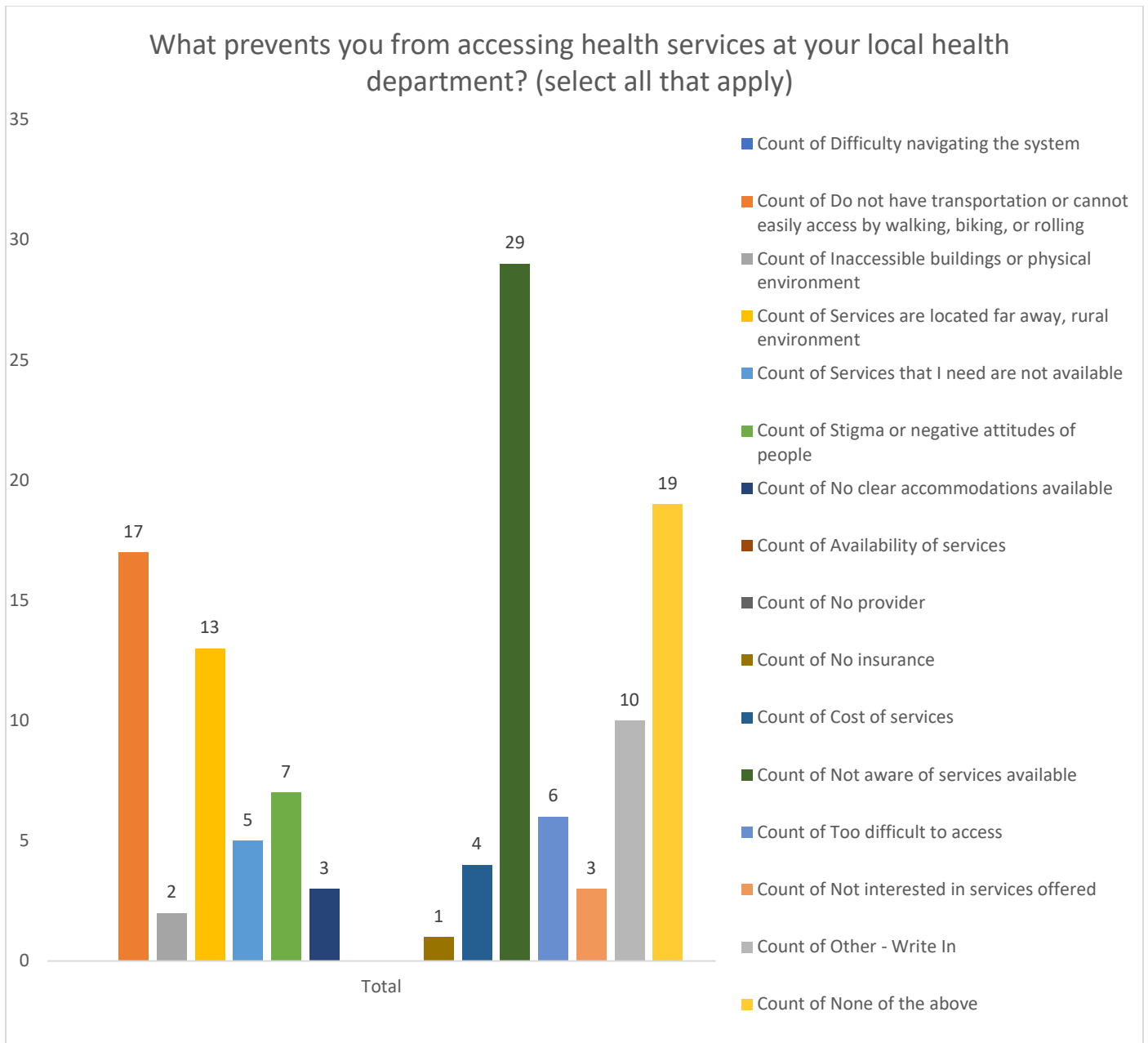
Inaccessible availability of accessible medical equipment such as modified scales, exam tables, etc.

Improve website to make it easier for community to find information

Improve the availability of information on services

Improve access to transportation

Improve wait times once clients arrive to office and have more accessible office hours



Other Write-In: I was referred by my Dr office for help at Health Dept. It truly has been a God Send

Too difficult to meet with people

I think staff should be increased at the dentist office. With limited income it is hard to go anywhere else and I have had trouble getting a return visit after work done created major pain.

they always push vaccines every time you go there

Mental health workers incompetent. Filed a grievance. I had two nurse psychiatrists, one fell asleep twice, the other no eye contact and ignored my please for help when I was suicidal

Don't know what services there is, did not know what they have

I ride dial a ride at times as needed

bad computer and insurance



Other Write-In:

- True North
- Oceana county council on Aging.
- Senior center
- Community connect event
- commission on aging (COA)
- Senior Gazette news paper
- Manistee friendship society

Do you think there is a need in your community to improve healthcare services for people with disabilities? If yes, please write suggestions for improvements here.

There should be professionals that can help the Patient to Dr. Relations if patients aren't being taken seriously for their complaints, esp the ones in legitimate pain that aren't being heard or being brushed off or made to go thru many unattainable hoops jus to have a quality of life. Ppl need true medical patient advocates.

Yes. More accessible medical equipment needs to be available. Examples: scales, lower exam tables, bigger rooms to accommodate mobility devices. Training for staff is also important.

Yes, I think there is a need for major improvement of Healthcare services. I see that living in a smaller town/city, the resources that are available are slim.

Just transportation

Making the services known would be a start. Some I've had to really dig to find

Make available services for in home care for terminal patients

Yes! I There is a stigma about everything here.

Better transportation

Yes! For a person such as myself that is in a place where everything overwhelms me. I had no knowledge of what to do, where to go, the ability to make myself contact and research Anything. To have been referred to Health Dept for assistance. Having some one you do not feel judged by such as (the community health worker) and the feeling she truly wants to help me might be life saving. For me it has made a tremendous difference in my life

I'm not sure on what Healthcare services are available for people with disabilities.

I have friends with physical disabilities and we have discovered a lack of "immediate " transportation. Services here require prior planning and even reservations.

Yes, Dr appts are hard to obtain in the grant office

I belive our county NEEDS some sort of public transportation for disabled residents to access.

Better transportation

Transportation

Yes, a lot of people w/ special needs need more help with daily activites

Better food assistance and jobs

Yes more Spanish speaking closer to my home

yes especially for autism

yes- we need more services

Yes, more people that understand and Will help

Yes better transportation for people.

The Oceana Council on Aging and other services appears to bridge some of the transportation issues.

Yes, there are not enough local specialists.

Yes, information that is easier to find.

A way to get around to facilities

Yes. I don't even know what services are offered or how to find out.

Yes. Transportation Bus with better hours. Need Doctors with specialties in the area. Not towns away. I don't drive.

I believe that more physicians and dentists are needed who will accept Medicaid and Medicare insurance

We are in need of improved healthcare services but I have no suggestions for improvement

Maybe allow people with anxiety such as myself to do things virtually.

More Spanish speaking employees

Yes, Need to hire psychiatrists. Just competent therapists.

Transportation to out of town medial appointments ie in gaylord, Roscommon, could the senior center get a person to give a workshop explaining bus routes, schedules etc

need a local resources webpage. too many business in grayling are not handicap accessible, steps to enter

Yes have more at the senior center

Yes I can't do much when All piles up

Let them know what is out there

to let them know what out there

need more disability services, don't have enough

yes we need more information to be available for us

yes, public transportation on Saturdays out county-evenings, more programs

maybe open for more hours

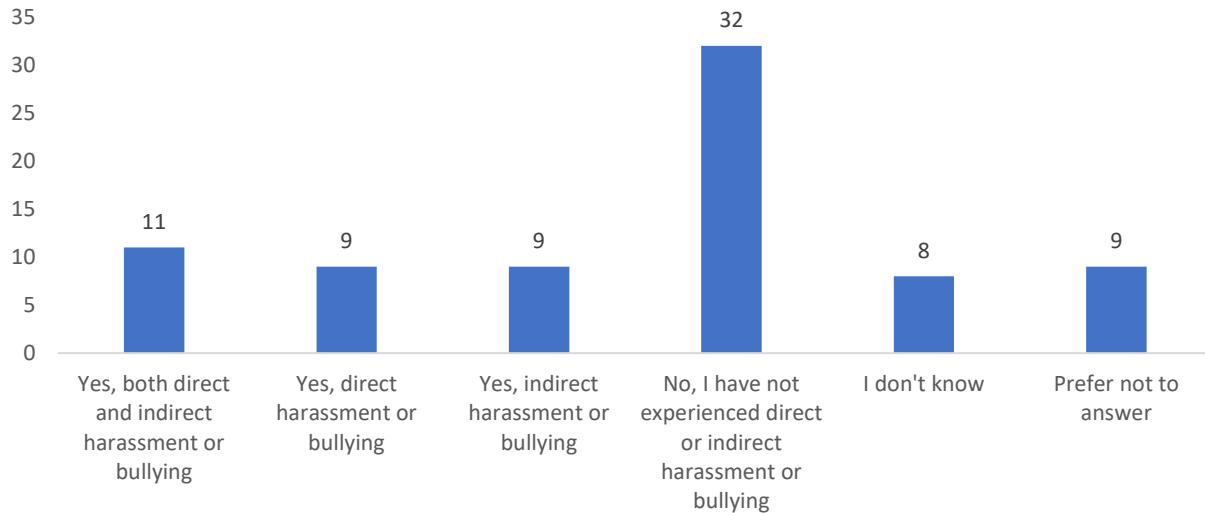
Themes:

Transportation services

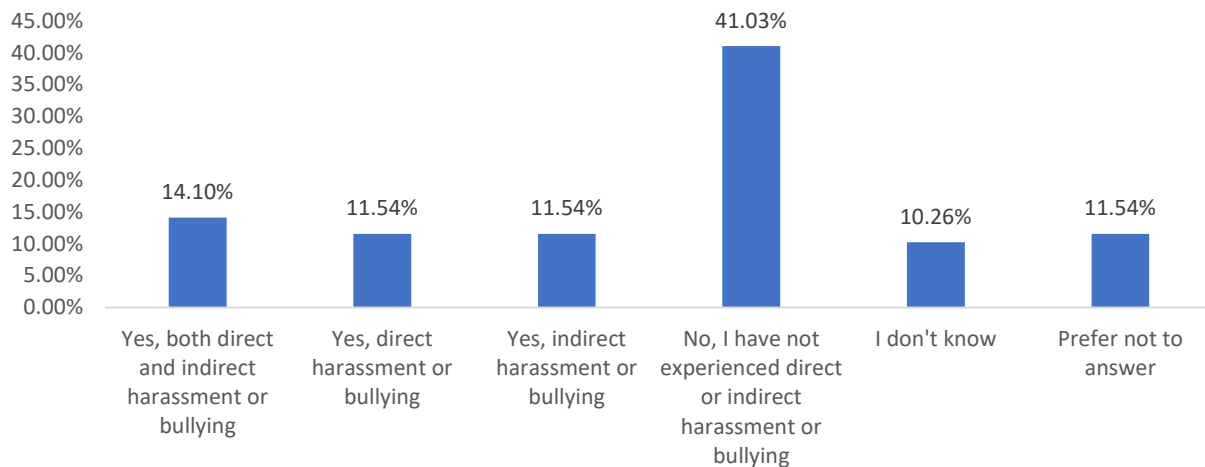
Informing community members about services

Service adaptations: Virtual services, Accommodating equipment, and Multi-lingual staff

Have you ever experienced direct or indirect bullying, harassment, or attack while accessing healthcare services because you have a disability?



Have you ever experienced direct or indirect bullying, harassment, or attack while accessing healthcare services because you have a disability?



If you have experienced direct or indirect harassment or bullying, please give brief details if you would like to. All information will be confidential and will not be used to identify you.

So many times I have been told we don't have a scale or equipment you can use, so lets just skip it or guess at your weight. Or, we will just omit this part of the exam. **Omitting medical care is not the answer.**

I have been made to feel as though I am not a functioning person who is able to do things independently. This has come from both Healthcare workers and mental health workers.

I was made fun of at my doctors office by the receptionist, she didn't think I could hear her through the window at her desk.

Judgement many times, different degrees of it. Condescending, lack of empathy. Not explaining things at all, or very little. If I ask questions they are disrespectful, act like your stupid, or what is wrong with you. Have not experienced that at the Health Dept from anyone I have worked with or been in contact with.

Haven't been bullied or harassed.

I have a visible, physical disability that even Healthcare workers have expressed contempt, or disgust, with (as well as complete dismissal of a disability), and it has altered the level of care that I receive.

My legs are swollen and have deformities and people stare.

people become impatient with me. I was taken advantage of.

Growing up bullied in school and not or never at a doctors office.

My speech is bad and I am slow with things

Yes, targeted because of my skin color and cant read or write.

family members critical and mean, criticism of my behaviors

I have vascular dementia and a few more issues and I'm dyslexic plus strokes and seizures. People look at me as if I'm a normal person and I have problems

People lose their patience with me.

Policies which do not take into account my disability.

I was kicked out of my home (and financially struggling) during the Covid 19.

Most stigma comes from strangers who look at me and think I'm fine. Most disabilities you can't see with the naked eye.

I am spanish and have been targeted by local police and community members

CMH Ludington, changing my diagnosis to dementia when I filed grievances.

at grayling Munson emergency hospital

people make fun of me and hurts

they are very nice and helpful

people in community were not educated properly on mental health awareness. Tenants in our building was indirect stigma such attacks

Themes:

Omitting medical care when facilities do not have accessible services.

Staff thinking disabled individuals are non-functioning.

“Invisible” disabilities not being taken seriously.

Staff taking time to accommodate; allowing time to ask questions.

Discrimination due to disability, race, native language, etc.

Lack of empathy

*Patients may not have experienced stigma in your clinic but they carry around stigma from previous experiences in similar settings

Is there anything else you would like to share with us about your experience as a person with a disability?

Ppl in chronic pain and aren't being taken seriously and have no one to speak "medical" on their behalf unfortunately turn to suicide. Those death numbers are never being tracked. I personally belong to a few chronic pain and suicidal groups that so many are suffering and on the brink of ending life because there's no quality of life for them. Those hot lines? They won't use, they say all they do is throw you in the looney bin and drug you up with downers. That's no quality of life. Is it really that bad that opiates might combat pain and help you feel a bit good? The process in which they force you to try so many other drugs when you know what works for your own body. They used to care. They used to ask you what works for you. Now Dr's are scared to prescribe, they've taken away the oath to do no harm.

No one wants to give me a chance.

Could use more hours in my care service.

It is difficult to find funding for projects needed. I've needed a ramp at my home for two years and cannot get anyone to build it

I have ALS and would like to continue to live in my home.

It is difficult having an invisible disability.

Having a disability of any kind, or in my case several does not mean you are stupid or less of a person. I am a really good person. Made a lot of bad choices in my life. Have had a lot of consequences, and not a lot of happiness. Many people are very judgmental. Some don't even want to try to cut you any slack. Some people plain don't want to bother with you, and some see you as a waste of their time.

I believe people should be more aware of what a person goes through and their feeling of being disabled. People with disabilities struggle daily as I have. Not only physical but emotional due to not being able to do the things you use to enjoy. Some people don't understand the everyday pain and some families don't know how to care for an individual going through this. It's defined a life charger on the person with the disability and the family. Families need more help/info in caring for them.

Things that are easy for you are not for me.

I want to pass on helping people like other people have helped me

Every day is challenging with day to day activities

When it is cold, it is hard for my body to move.

need housing, living with alcoholics, black mold in bathroom ceiling, help.

To much to put here

We need more accommodations for people with disabilities.

Services in the home to benefit the family of the disabled would improve overall quality of life for all.

Yes I would like a lawyer for my cause to suing the ppl for wrong doing, against governor whiteners orders sent to me, proofs an pictures of actions of pll going into to my home after being kicked out an

stealing and taking what was left behind like trash plz someone help me with this horrific act an injustice
Thank you

In my experience people, staff also, have a preconceived idea of some people with disabilities that they lie and are not a productive citizen in the community.

It would be nice if legal services were more accessible for those who have faced discrimination in the workplace due to disability. It is very difficult to endure the injustice of losing a job because of surgical needs and needs for accommodation from an employer.

Finding resources has been difficult.

No, I have more appreciation for people with disabilities

A person has to work hard to find comfort and security.

need events in Crawford county to be "ADA compliant" All public events should be handicap accessible

Crawford senior center is the best thing

My community health worker has been incredibly helpful

not a lot of help for all of us or information that could help us

would like to be able to contribute as well. Give back and work with others.

there should be a program for mental help not just for physical and social help.

Themes:

Individuals need personal accommodations before thinking about clinical accommodations; help with housing accessibility, help getting to resources- Improve quality of life

Many would like to help others dealing with similar disabilities

Do you have any additional thoughts or comments that you would like to share about accessibility and availability of District Health Department #10 resources and services?

Suicide thoughts are not being disclosed whether it's how it's dealt with or the repercussions of them talking about it takes away so much for ppl to want to seek help. This needs addressed.

I don't qualify for most of your programs

More accessibility to pamphlets in Dr, dentist, public places telling us/people what is available, how to contact HDept. Texting ability is extremely valuable for many who don't have the ability for internet, or even use telephone calling because it seems to Big and overwhelming. Some people who are depressed do not have access to, in some cases the ability to do the research, or even the contacting an agency. I had a referral to HDept #10. I can also text Jen. I am not exaggerating the way it has happened for me has probably saved my life. If this would not have happened for me I would have continued to get deeper and deeper not getting anything I needed done accomplished. Getting more and more overwhelmed and depressed. More and more alone and reclusive. I was at a place I did not have it in me to help myself, nor did I even know how to get started. There has to be ways to get the information out to people like me. I am sure there are many, many people out there who need help and just need some way to access it. I had no idea until I was contacted that I could get the kind of human support I needed just to accomplish things in my life I use to be able to do on my own and no longer have the ability at this point in my life to do.

I'd like information on the resources and services that are available in my county.

Hard to obtain info on what services are available

No, except that my community health worker is a great person

The Health Department has many great resources if I hadn't walked in and got help I wouldn't be where I am.

It would be very beneficial to have a visiting nurse for community families that can monitor and assist families. I utilized this service from the Health Department for my children, but am not aware of it as an option locally.

Yes finding somebody who helps ppl who have been done wrong to an justices served on the bad

I guess since I'm not aware of what's available or how I would find out I would say maybe having information posted in Dr offices, dentist offices, grocery stores or dollar stores would be helpful.

Somehow make the accessibility and availability known to the community.

group therapies

create semi-annual "resources events" for education, networking, etc

more should be at the senior center

just let them know what is out there

put out there what can help people with every day things

too far to walk but i live out of town

Themes:

More information about services available to community members, services that they qualify for